

# ONE NOTICE

**Combine multiple notices for a day into a single notice.**

**Convenient browser application to indicate manually paid exceptions prior to generating combined notices. No more marking or stamping notices "PAID" prior to mailing.**

**Ability to indicate an item should not be included on a notice. If all items for an account/suffix are indicated as 'no notice', no notice will be generated.**

## **Advantages:**

- Print notices once per day.
- Reduce notice handling and postage costs.
- Separate notices for print or email generation.
- Provide a professional notice format.

## **Features:**

- Automatically exclude notices from printing on accounts with 'bad address' and/or 'no mail' flags set.
- Allows manually-paid exception items to be indicated as 'Paid' via easy-to-use browser application.
- Items can be flagged to not show on a notice via browser application.

### **Multiple output options:**

- Jetform/Adobe Output Designer for use with PELECFRM on the core Spectrum system.
- Print Image/ Archive output file – can be sent to a laser house or archiving system
- Email format output – designed to be sent to an email notice vendor. This format is similar to print image.

### **Checking account-related notices that can be combined include:**

- NSF (PNSFNOT)
- Courtesy pay (PPAIDNOT)
- Overdraft transfers (POVERNOT)
- Negative balance (PNEGNOT)
- On-line courtesy pay (PPSPDFEE)

## ***Problem Solved***

445 Merchant Street  
Vacaville, CA 95688

Phone: (707) 451-2611  
Fax: (707) 447-2918

[www.problemsolved.com](http://www.problemsolved.com)  
[info@problemsolved.com](mailto:info@problemsolved.com)

*Annual software maintenance of 25% will apply  
Additional implementation costs may apply*

*Continued on next page*

# ONE NOTICE

Problem Solved

continued

## From this...

### Problem Solved

We have made transfers on your account in order to cover share drafts indicated below.

112345678-90 A MEMBER NAME

TRAN DATE:04/10/14 EFF DATE:04/10/14 BR: 1

OVERDRAFT TYPE	TRANSFER ACCOUNT	TRANSACTION AMOUNT	DRAFT(S) FEE	PAID NUMBER	AMOUNT
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S112345678-00		495.00	4.00	122	555.00
A MEMBER NAME	112345678-85	200.00	.00		

A MEMBER NAME  
1234 MAIN STREET  
OUR TOWN

CA 12345-6789 TOTALS: 695.00 6.00

### Problem Solved

We have made transfers on your account in order to cover share drafts indicated below.

112345678-90 A MEMBER NAME

TRAN DATE:04/10/14 EFF DATE:04/10/14 BR: 1

OVERDRAFT TYPE	TRANSFER ACCOUNT	TRANSACTION AMOUNT	DRAFT(S) FEE	PAID NUMBER	AMOUNT
----------------	------------------	--------------------	--------------	-------------	--------

S112345678-00		39.99	4.00	POS	39.99
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A MEMBER NAME

### Problem Solved

The item(s) listed was not returned to payee but was paid via our Courtesy Pay Program. Each Paid NSF item incurs a \$30.00 fee. Please bring your account current.

112345678-90 A MEMBER NAME

TRAN DATE:04/10/14 EFF DATE:04/10/14 BR: 1

ENDING BALANCE	FEE(S)	DRAFT NUMBER	PAID AMOUNT
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-201.96	60.00	123	16.27
		121	49.95

A MEMBER NAME  
1234 MAIN STREET  
OUR TOWN

CA 12345-6789

### Problem Solved

The item(s) listed was not returned to payee but was paid via our Courtesy Pay Program. Each Paid NSF item incurs a \$30.00 fee. Please bring your account current.

Account: 112345678-90

Post Date: 04/10/14 Eff : 04/10/14

Transaction Location:	Item	Ending Amount	Balance	Fee Amount
COSTCO WHSE #00 851 S. HIGHWAY 121	LEW	-60.00	-50.99	-30.00
MCDONALD'S F751 MCDONALD'S F7512	IRV	-34.75	-85.74	-30.00

A MEMBER NAME  
1234 MAIN STREET  
OUR TOWN

CA 123456789

# ONE NOTICE

*Problem Solved*

continued

...to this.

Sample OneNotice:

## *Problem Solved*

445 Merchant Street  
Vacaville, CA 95688  
(707) 451-2611  
[www.problemsolved.com](http://www.problemsolved.com)

A MEMBER NAME  
1234 MAIN STREET  
OUR TOWN, CA 12345-6789

Account: 112345678-90 Post Date: 04/10/14

The fees below were assessed to your account today by the credit union. If your account balance is negative due to these items, please bring it positive as soon as possible. If you have any questions regarding the transaction(s) please call 1-800-123-4568.

Items(s) PAID with Overdraft Funds	Paid Amount	Transfer Account	Transfer Amount	Fee Amount
Draft #120	39.99	S 112345678-00	39.99	4.00
Draft #122	555.00	S 112345678-00	495.00	4.00
	0.00	L 112345678-85	200.00	

Items(s) PAID with Courtesy Privilege	Item Amount	Fee Amount
Draft #123	16.27	30.00
Draft #121	49.95	30.00

Items(s) PAID with Courtesy Privilege	Item Amount	Fee Amount
COSTCO WHSE #00 851 S. HIGHWAY 121 LEWISVILLE	60.00	30.00
MCDONALD'S F751 MCDONALD'S F7512 IRVING	34.75	30.00

Fee total: 128.00

*Use Online account access to check balances, transfer funds and make loan payments.*

# ONE NOTICE

*Problem Solved*

continued

## Sample Entry Screen:

### ONE NOTICE *Problem Solved*

Check All  
 Courtesy Pay  Overdraft  NSF  Negative

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Account  Suffix  Posting Date

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## Sample screenshots:

### ONE NOTICE *Problem Solved*

Check All  
 Courtesy Pay  Overdraft  NSF  Negative

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Account  Suffix  Posting Date

Found 7 Matching Records

Type	Account	Suffix	Transaction Description	Transaction Amt	Fee Amt	Paid	No Notice
PNSF	112345678	90	Draft #123	16.27	30.00	<input type="checkbox"/>	<input type="checkbox"/>
PNSF	112345678	90	Draft #121	49.95	30.00	<input type="checkbox"/>	<input type="checkbox"/>
PDFE	112345678	90	COSTCO WHSE #00 851 S. HIGHWAY 121 LEWISVILLE CAUS	60.00	30.00	<input type="checkbox"/>	<input type="checkbox"/>
PDFE	112345678	90	MCDONALD'S F751 MCDONALD'S F7512 IRVING CAUS	34.75	30.00	<input type="checkbox"/>	<input type="checkbox"/>
OVER	112345678	90	Draft #120	39.99	4.00	<input type="checkbox"/>	<input type="checkbox"/>
OVER	112345678	90	Draft #122	555.00	4.00	<input type="checkbox"/>	<input type="checkbox"/>
OVER	112345678	90		0	0	<input type="checkbox"/>	<input type="checkbox"/>

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